How Students and Families Think about Paying for College, a webinar for Pharmacy Schools

A Better Student Loan Experience, brought to you by College Ave Student Loans



Agenda topics

Presenter information

Company background

Products overview and AACP member benefits

Brand perception and sentiment

Cost of Attendance and Financial Aid overview

Application process

















Presenter information





Bill Ayers is currently the Head of Campus
Development at College Ave Student Loans. He has
over 25 years of experience in higher education
finance with previous management positions at Sallie
Mae and JP Morgan Chase. He currently manages
relationships with schools across the country.

Bill has given presentations on financial literacy, consumer credit education, debt management and default prevention to community, student, and industry groups.







- What is your role at your institution?
 - A. Financial Aid
 - B. Faculty
 - C. Administration
 - D. Admissions
 - E. Other





Company background



Private Student Lender

3rd largest by market share (in just 7 years)

Key Differentiator is our simple, clear & personalized customer experience

Borrower tools: Calculator and prequalification

Focus on financial awareness & literacy

A Better Student Loan Experience – helping families who need help paying for college





Expert, seasoned leadership team



Founders with extensive start-up and consumer lending experience



Joe DePaulo Co-Founder, Chairman & CEO

- Former CFO and CMO at Sallie Mae, Director of corp. and bank
- Co-founder and CEO of Credit One Financial Solutions
- Senior executive at MBNA Corporation (affinity credit cards);
 Bank of America acquired MBNA



Tim Staley Co-Founder, Director & COO

- Former CIO and SVP, Technology at Sallie Mae
- Co-founder and COO of Credit One Financial Solutions
- Senior executive at MBNA Corporation (affinity credit cards);
 Bank of America acquired MBNA



Expert Supporting Staff with Deep Industry Knowledge

- Well-versed consumer finance operators: average of ~15 years experience, consistent across all functions
- Continuity among staff builds deep institutional knowledge
- Flat and nimble organization allows us to move quickly





Select Referral Partners



Referral programs with 140 partners

American Association of Colleges of Pharmacy

National Education Association

Association of the United States Army

Fraternal Order of Police

AAA Northeast

Dedicated College Ave marketing staff and relationship managers work with partners

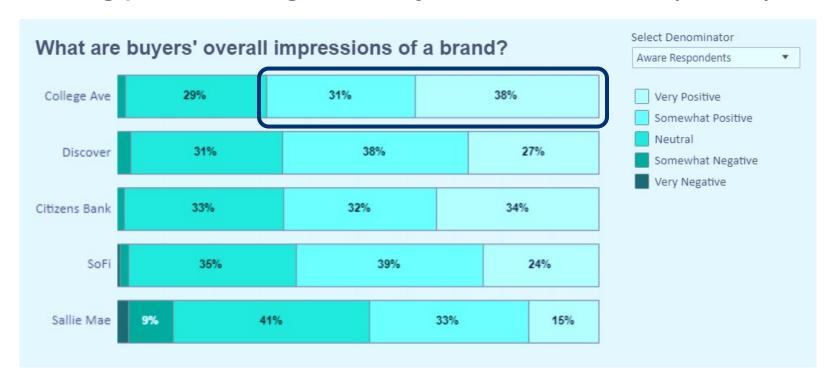




Brand perception – high school parents



College Ave has the highest positive brand perception among parents of high school juniors and seniors (at 69%)*



*2020 survey data





Brand sentiment in PR



Winning at Positive Sentiment

College Ave continues to dominate in positive news coverage, with nearly 6 out of 10 pieces (59%) having a positive tone. This is a 22% increase YoY. Just as important, College Ave lacked negative-toned coverage to its name.

Search: College Ave Student Loans

SEARCH NAME

TOTAL MENTIONS

Positive

1.3K (59%)

Neutral

Negative

0 41% neutral

0% negative





Brand sentiment in PR for 2021 – competitor comparison



| Lender | Positive Tone | Negative Tone |
|---------------|---------------|---------------|
| College Ave | 59% | 0% |
| Earnest | 42% | 0% |
| Citizens Bank | 37% | 2% |
| Discover | 30% | 2% |
| Navient | 22% | 6% |
| Sallie Mae | 21% | 7% |
| CommonBond | 17% | 0% |
| SoFi | 14% | 1% |





Delivering value to your students and their families











End-to-end Full Product Suite (In-School Loans)

























Highly competitive rates





➤ Direct Grad Plus Interest Rate – Fixed 6.28%





AACP Member Loan Benefits



- In-school Loans receive a 0.25% interest rate discount¹
- Refinance Loans receive a 0.50% of the loan amount² paid back to the borrower
- All loans are eligible for a 0.25% interest rate reduction when the borrower signs up for auto-pay³

³ The 0.25% auto-pay interest rate reduction applies as long as the borrower or cosigner, if applicable, enrolls in auto-pay and authorizes our loan servicer to automatically deduct your monthly payments from a valid bank account via Automated Clearing House("ACH"). The rate reduction applies for as long as the monthly payment amount is successfully deducted from the designated bank account and is suspended during periods of forbearance and certain deferments. Variable rates may increase after consummation.





¹ AACP members receive a 0.25% interest rate reduction on In-school loans that are opened through the AACP member website. The AACP member discount will be applied to your loan account after the initial disbursement occurs

² Amount equal to 0.5% of the initial loan balance to be credited on the borrower's statement within 60 days of closing of the loan. For example, if the consolidated loan equaled \$20,000, the member benefit equals \$100, with a maximum of \$599.9

Benefits of having a cosigner



May increase likelihood of being approved

May improve interest rate

Allows student to establish and build their credit file

Parents or guardians often serve as the loan cosigner

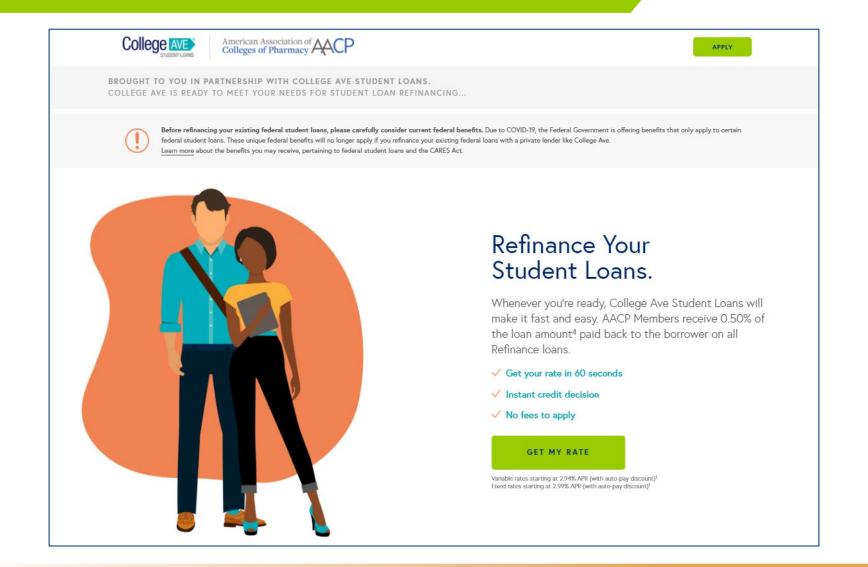
90% of all private student loans are cosigned





End-to-end Full Product Suite (Refinance Loans)









What's next...?



College Ave certifies requested loan amount with the school

College Ave confirms the loan funds due date with the school

College Ave disburses funds directly to the school on/prior to the due date

Repayment begins according to selected loan terms

Full Principle & Interest, Interest Only, Fixed Pay and Fully-deferred repayment options





The process is a simple one...





Visit collegeave.com/aacp for co-branded AACP landing page



Select your loan product



Complete the online application and receive an instant credit decision



Post-approval, configure your loan and accept your loan terms





Private Student Loan eligibility



Students pursuing undergraduate, graduate and professional degrees

Parents or Guardians

US Citizens and Permanent Residents

International students must include a US-based cosigner with valid SSN

Graduates can refinance existing private and federal student loan debt





Multi-year loan option



Get the Money you Need to Complete your Degree with College Ave Multi-Year Peace of MindTM

Your education doesn't stop at one year and neither should your loan. Thanks to College Ave Multi-Year Peace of Mind, 90% of our undergraduate borrowers are approved for additional loans to cover their degree when they apply with a cosigner⁵. That's less stress from start to finish.





Paying for Pharmacy School



| Private | school | "sticker | price" |
|----------------|--------|----------|--------|
|----------------|--------|----------|--------|

\$54,500

Less: Grants and Scholarships

- 17,000

Less: Personal/Family contribution

- 17,000

Less: Federal student loan aid

- 5,500

Gap: Private student loan (average)

\$15,000





Comparison – Private vs. Federal student loans



| Loans | College Ave Private Student Loans (Undergraduate) Federal Student Loans | |
|----------------------------------|--|--|
| Choice of Variable & Fixed Rates | Yes | No, fixed only |
| Auto-Pay Discount | Yes | Yes |
| Standard Repayment Terms | Choice of 5 - 15 years | 10 years |
| Credit Check | Yes (undergraduate students will likely need a cosigner) | Direct PLUS Loans only (graduate students and parents) |
| Origination Fees | No | Yes |
| Application Process | Online 3-minute Application | FAFSA |







Which of the following has the lowest origination fee?

- A. Federal Direct Subsidized Loans
- B. Federal Direct Unsubsidized
- C. Federal Grad PLUS Loan
- D. Private Student Loan







Which of the following student loans are not available to pay for Graduate school?

- A. Unsubsidized Federal Direct Loan
- B. Subsidized Federal Direct Loan
- C. Private Parent Loan
- D. Federal Grad Plus Loan









Both Federal Direct Loans and private student loans are eligible for private loan refinance.

- True
- False





Private loan refinancing of student debt includes which of the following (select only one):

- A. Consumer credit check
- B. New loan to repay your existing loan(s)
- C. Multiple opportunities to refinance
- D. All the above





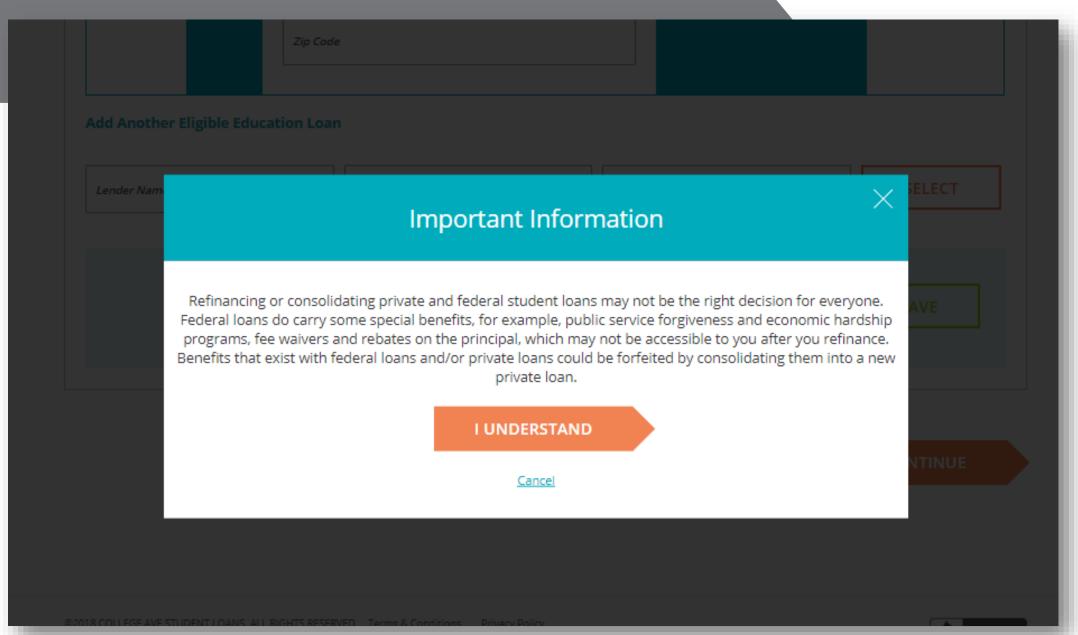
Federal Loan Consolidation vs Private Student Loan Refinance



| | Federal Loan Consolidation | Student Loan Refinance |
|-------------------------------|-------------------------------|---------------------------|
| Are federal loans eligible? | Yes | Yes |
| Are private loans eligible? | No | Yes |
| Is a credit check required? | No | Yes |
| Can I lower my interest rate? | No | Yes |
| Will I save money? | No | Yes |
| Will I get one bill? | Yes | Yes |
| Federal loan forgiveness? | Yes | No |





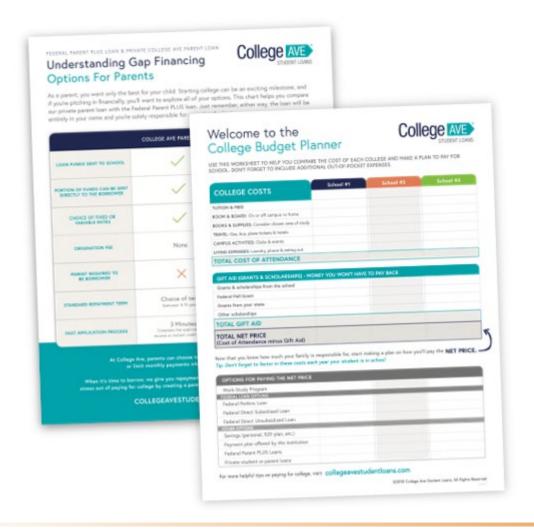


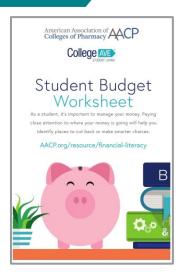


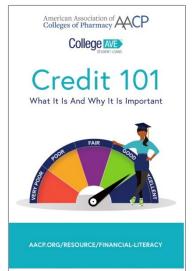


Focus on financial awareness and literacy













Common misconceptions of financial aid



We won't qualify for aid

Fill out the FAFSA

My income is too high to qualify

Apply

My income is too low to qualify

Apply

We can't afford a private school

Most don't pay full sticker price

College isn't possible after a job loss

Income reduction could increase aid eligibility

FILL OUT THE FAFSA









During our student session, we asked "What is the range of your current credit score?". What do you think was the top self-reported choice?

- A. 400-669
- B. 670-739
- C. 740-799
- D. 800-850
- E. Don't know









Over a weekend, rate shopping for auto or student loans harms your credit score.

- True
- False







How long do missed payments stay on a credit report?

- A. 120 Days
- B. 2 Years
- C. 7 Years



Communicating with College Ave is easy





Contact Us

If you have a question, suggestion, or just need a little more detail, you can contact us using any of the options below.







For Help Applying for a Student Loan



Mon - Fri: 9 am to 8 pm ET

For Help Servicing or Repaying a Loan

collegeaveservicing.com



Mon - Fri: 8 am to 8 pm ET

Payment Address

College Ave Student Loans c/o University Accounting Services P.O. BOX 5863, Carol Stream, IL 60197-5863





For your students and their families to apply for a College Ave private student loan



Reminder: to apply, please visit collegeave.com/aacp



