

# The Loyalty of LEOs: Nurturing Student and Preceptor Relationships

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## Objective

A novel approach was introduced to gather data from both students and preceptors via the use of Liaisons for Experiential Outreach (LEOs). Data gathered from LEOs are utilized to enhance experiential education at Pacific University School of Pharmacy and facilitate quality assurance of sites.

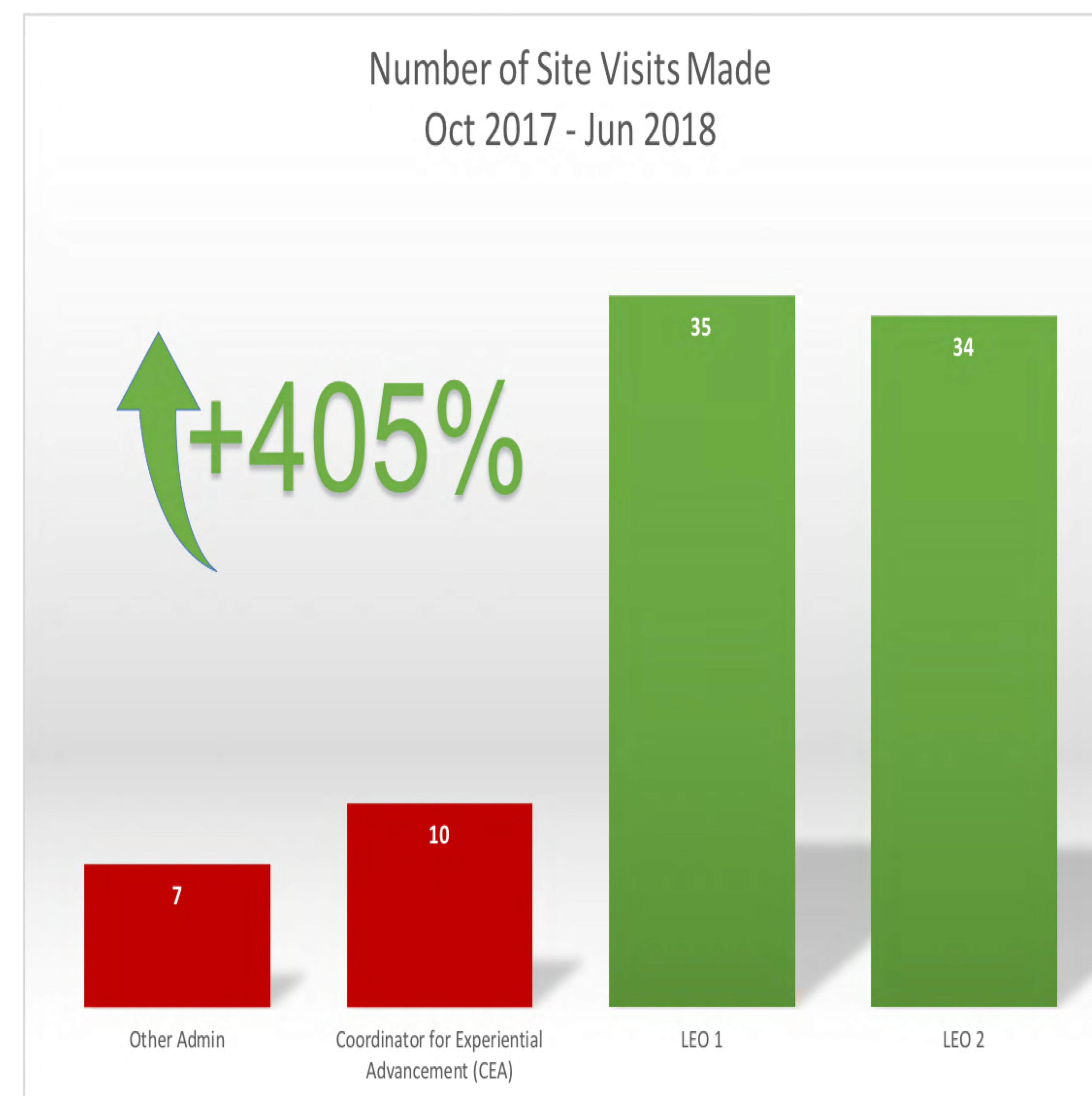
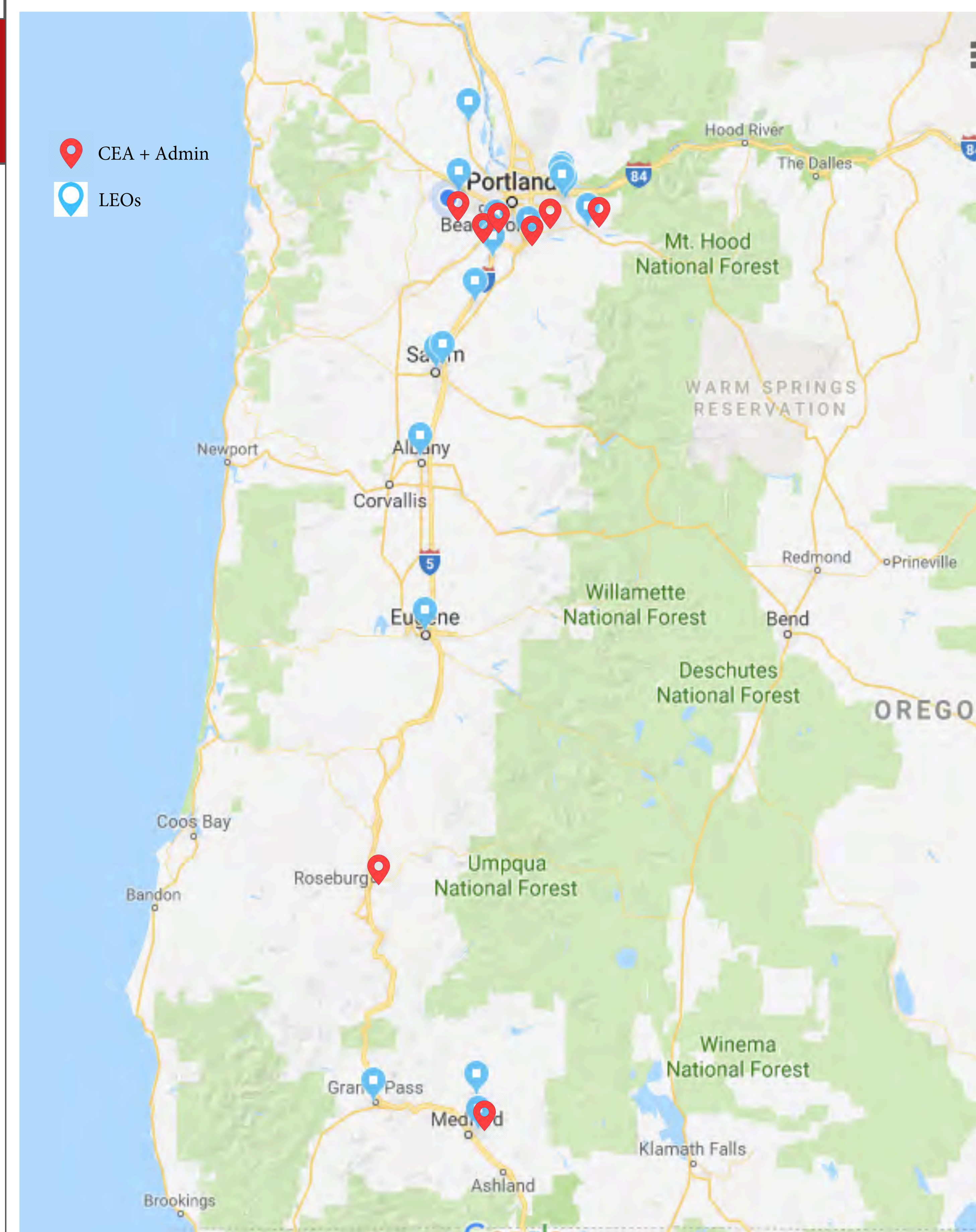
## Method

LEOs serve as liaisons and goodwill ambassadors for the School of Pharmacy Office of Experiential Education (OEE), and are practicing pharmacists. Responsibilities include but are not limited to:

- Visit experiential sites as assigned and meet individually with preceptors and students to provide training, and assess quality of the educational experiences provided by the preceptor and site
- Provide continuous quality improvement, expansion of existing sites, and recruitment of new sites for introductory and advanced pharmacy practice experiences
- Support the OEE in areas of practitioner collaboration (e.g. Preceptor Advisory Board) and disseminate general information on School and Experiential programming to members of the pharmacy community
- Disseminate general information on School and EE programming to members of the pharmacy community
- Record and report to the Assistant Dean for Experiential Education concerns that preceptors have with students, scheduling, or program
- Meet with the OEE virtually or onsite
- Schedule lunch/dinner meetings with students at safe restaurants close to their APPE/IPPE sites to assist in

## Results

Data gathered from LEOs are inputted in E\*Value, an online platform system to leverage aspects of experiential learning. Data gathered from site visits include but are not limited to: quality of pharmacy, preceptor and student information. These results yielded information that increased education in preceptors and students, increased more information in our office of experiential education, and more importantly, optimized student placement in their experiential sites.



## Implications

Achieving high quality experiential sites is critical for the future of pharmacy practice. LEOs help strengthen existing relationships and foster new ones between the School of Pharmacy and the Community.

## Contact Information

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