

Assessing Professionalism in a Large IPPE/Seminar Course

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BACKGROUND

- Instilling and evaluating professionalism has become a major component of the PharmD program.
- There are many challenges including logistics, time, and personnel, associated with assessing individual student professionalism in a large classroom setting.
- Utilizing the APhA-ASP's The 10 Traits of a Professional a rubric was designed to evaluate 7 of the 10 traits in a 201 student IPPE/Seminar course.

METHODS

- The first IPPE in the LIU Pharmacy sequence is a course that combines practice visits with on-campus seminars and teaching and assessing professionalism is a central focus of this course.
- All students enrolled in the introductory experiential education course were assessed on professionalism and included in this analysis.
- Using the APhA-ASP's The 10 Traits of a Professional, a rubric was designed to evaluate 7 of the 10 traits applicable to this course on a 3 point Likert scale (Meets Expectations, Needs Development, and Needs Significant Improvements/Unacceptable).
- Assessment relied on multiple items: attendance, assignments, active engagement via audience response system, and documentation of incidents/violations as reported by course faculty.
- Students were evaluated on the individual traits throughout the semester
- Performance on individual traits was combined for a final professionalism assessment.
- A passing professionalism grade resulted from receiving "Meets Expectations" (3) and/or "Needs Development" (2) on each trait. A failing professionalism grade resulted from "Unacceptable" (1) in any of the components and could lead to course failure.

RESULTS

• Of the 201 students evaluated, 192 (96%) received a passing professionalism grade. Of these, 137 (68%) received a "3" in all components and 55 (27%) received a combination of "3" and "2". The greatest area needing improvement was "Accountability for his/her work" which relied on punctuality and meeting deadlines (23%), followed by "Knowledge and Skills of a Profession" which relied on participation in course activities and assignment completion (8%), and "Commitment to Self-Improvement of Skills and Knowledge" which relied on assignment resubmissions where applicable (5%).

RESULTS

Table 1: Professionalism Grading Rubric for IPPE/Seminar Course

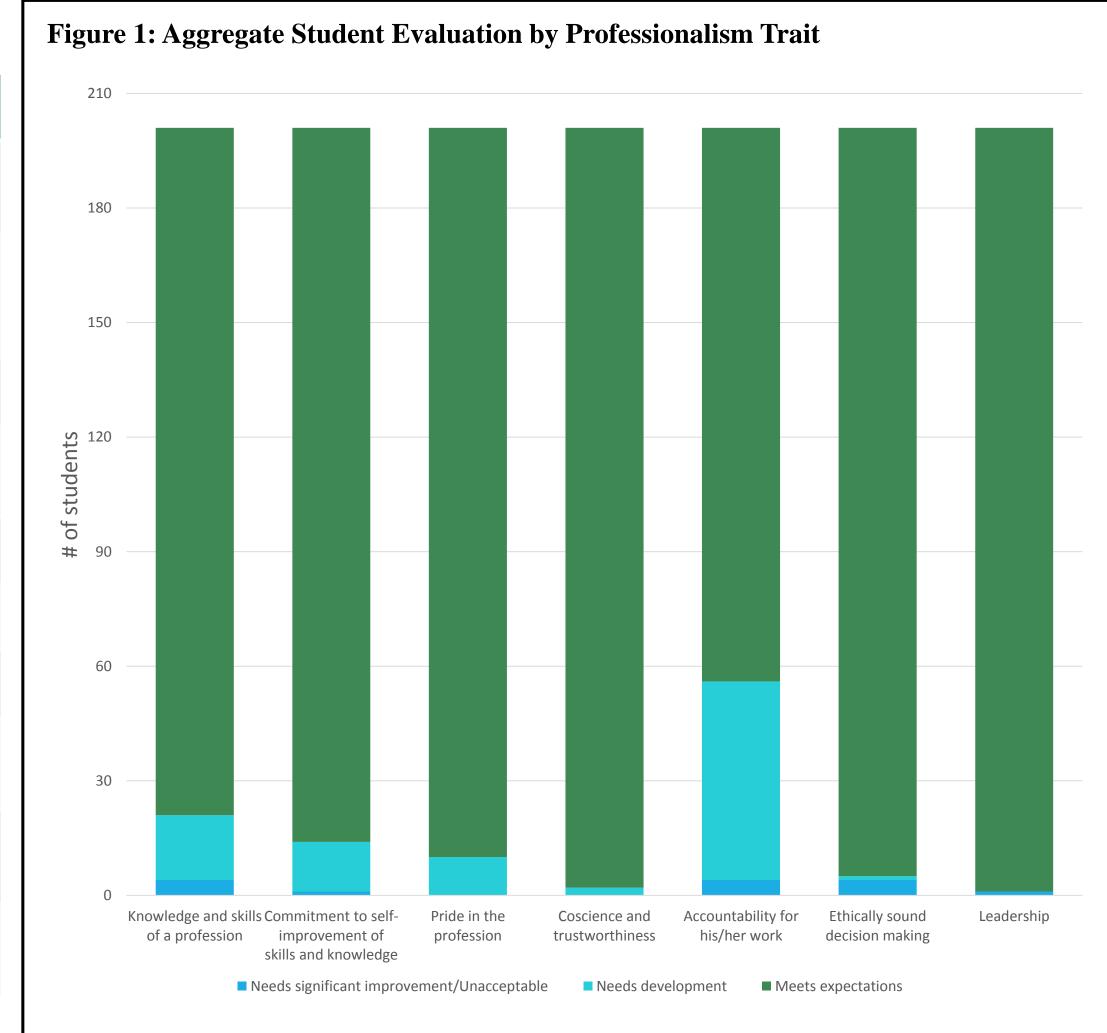
| Professional Competency | 3 | 2 | 1 | Not applicable | Comments |
|---|---|---|---|----------------|----------|
| Knowledge and skills of a profession | | | | | |
| Participation in all course activities | | | | | |
| Completion of all course assignments | | | | | |
| Commitment to self-improvement of skills and knowledge | | | | | |
| Assignment resubmission where applicable | | | | | |
| Seeking help where applicable | | | | | |
| Not engaging in activities that compromise learning | | | | | |
| Service orientation | | | | X | |
| Pride in the profession | | | | | |
| Well prepared for all visits/sessions, including professional | | | | | |
| attire | | | | | |
| Covenantal Relationship with Client | | | | Х | |
| Creativity and innovation | | | | Х | |
| Conscience and trustworthiness | | | | | |
| Truthful about facts or events | | | | | |
| Accountability for his/her work | | | | | |
| Meeting submission/resubmission deadlines | | | | | |
| On-time attendance at all scheduled sessions | | | | | |
| Ethically sound decision making | | | | | |
| Adheres to high ethical and moral standards (LIU Pharmacy | | | | | |
| Honor Code, etc.) | | | | | |
| Leadership | | | | | |
| Satisfactory completion of pharmacy organizations | | | | | |
| assignment | | | | | |

Meets expectations (3): Student performed the competency at an <u>acceptable level</u> in effectiveness and/or consistency. Student performed the competency 100% of the time.

Needs development (2): Student attempted, but <u>did not perform</u> the competency in effectiveness and/or consistency. Student performed the competency most of the time (more than 80%). Student needs <u>further</u> <u>development</u> to perform the competency at an acceptable level and/or consistency.

Needs significant improvement/Unacceptable (1): Student did not attempt, and/or <u>failed</u> to perform the competency at an acceptable level. Student performed the competency less than 80% of the time. Student <u>needs significant development</u> to perform the competency at an acceptable level.

RESULTS (continued)



IMPLICATIONS

- Individual student assessment of professional behavior is possible in a large classroom setting.
- This type of evaluation, which can be done in a large class setting, can be used to document professionalism in a specific course or as a tool to longitudinally track professional development and growth throughout the PharmD program.

